



Crystal Ann Jenkins

Associate Director

Summary

Crystal is a highly experienced Quantity Surveyor with over 20 years in the construction industry, delivering new build and refurbishment projects across housing, retail, commercial, leisure, industrial, and education sectors.

She began her career with a major main contractor, managing developments ranging in value from £250k to £60m, working from tender inception through to final account. She then moved into consultancy, acting as Employer's Agent and Contract Administrator, representing developers and guiding projects from land acquisition through RIBA Stages 1–7.

Crystal has a proven track record of successfully integrating into client teams and providing professional, commercially astute advice. Her project leadership combines technical expertise with a collaborative approach to achieve positive outcomes.

In 2024, Crystal joined Overford, where she continues to advise developers and play an active role on site, while also expanding her practice into dispute resolution. She prepares and manages claims, represents parties in adjudication, defends claims, and negotiates settlements, helping clients achieve effective resolution of disputes.

Crystal holds the RICS Diploma in Adjudication and the RICS Expert Witness Certificate, reflecting her commitment to excellence in dispute resolution and expert practice. Alongside her consultancy work, Crystal plays an active role in professional bodies. She is North West Convenor of the Adjudication Society, contributes to the RICS Expert Group updating the QS Black Book with Global Construction Standards, and has recently signed a contract to author content for RICS isurv. Crystal also volunteers her time as a sitting magistrate in the Family Court.

Career summary

Associate Director, Overford
September 2024 - Present

As a Senior Consultant, Crystal undertakes a range of services supporting clients to achieve their development goals. Crystal provides contract administration, employer's agent, quantity surveying, project management, and dispute advisory services. Crystal also provides front end and ongoing due diligence advice for clients to assist them in ensuring their interests are protected.

Freelance Senior Quantity Surveyor, C Jenkins QS Services Ltd
April 2017 – September 2024

As a freelance quantity surveyor, Crystal took on a number of senior quantity surveyor roles working with main contractors. These roles included procurement, monthly cost monitoring, valuations and final account agreements.

Contact

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Qualifications

RICS Expert Witness Certificate

RICS Diploma in Adjudication

NEBOSH Certificate Health and Safety Management for Construction (UK)

First Class Honours Degree, BSc (Hons) Quantity Surveying and Commercial Management, University of Bolton (School of the Built Environment)

NVQ Level 4, Construction Contracts Operations, Edexcel

HNC Building Studies, The Institute of Bolton



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Career Summary

Projects included £60m Adelphi Wharf development comprising of 587nr apartments, incorporating retail units, gym and landscaped gardens, the £10m new build Hampton by Hilton Hotel in Blackpool and a £28m high rise apartment scheme in Manchester.

Crystal has worked with a number of developers and architects acting as quantity surveyor and Employers Agent. Projects include a £7.5m new build retail development known as Fulwood Central. Crystal has also work on a £10m apartment scheme in Preston student accommodation schemes, and a £5m new build industrial project in Blackpool. Crystal's recent project live projects include a new Coop store in Bailiff Bridge, a 52 bed care home in Wigan.

Quantity Surveyor, Wilkinson Cowan Partnership Ltd January 2013 – April 2017

Crystal joined building consultancy firm Wilkinson Cowan Partnership in 2013 as a project quantity surveyor, contract administrator and employers agent working with a range of clients throughout the North West. Working on both new build and refurbishment projects in the housing and educational sectors, Crystal has successfully built relationships with clients with her professional and methodical approach. Clients include Stockport Homes, Calico Homes, Cheshire Peaks and Plains Housing Association, Taylor Wimpey PLC, Barratt Homes, Great Places, Mellor Primary School.

Shepherd Construction Limited February 2005 – January 2013

Crystal started her career at Shepherd Contraction Ltd as a building student and progressed up to Project Quantity Surveyor working on a wide range of special and high value projects. A list of projects and sectors can be found below.

Projects

Current Project Coltran Mill

Role: Employers Agent

£14m mill conversion into 60 apartments and 26 houses in Mexborough.

Previous Projects Liverpool Central Library

Role: Contact Administrator & QS for the Main Contractor. Direct liaison with Council Project Team and key stakeholders.

£50m PFI refurbishment and extension to the iconic Grade I listed Liverpool Central Library situated on a World Heritage Site.

Broughton Crossroads

Role: Project Manager, Employers Agent and QS from land acquisition through to end of defects.

£11m new build residential apartments in Preston for Community Gateway Housing Association.

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Membership & Associations

Member of Chartered Institute of Arbitrators (MCIArb)

Associate Member of Royal Institution of Chartered Surveyors (AssocRICS)

Member of The Adjudication Society

Member of The Society of Construction Law

Member of the Magistrates Association



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Projects

Wigan Grand Arcade

Role: Main Contractor QS & Heritage Liaison
£56m new build shopping centre in Wigan.

Adelphi Wharf, Salford

Role: Senior Quantity Surveyor & Package Manager
£60m first phase new build apartment development in Salford.

Hampton by Hilton, Blackpool

Role: Cost control, subcontractor negotiations and strategic management to minimise delays.
£10m new build hotel. Employed mid works as the project was in distress.

Burnley College & UCLAN Centre

Role: Main Contractor QS & Contract Administrator
£54m new build college with specialist soundproof studios, sports complex and outdoor MUGA pitches.

Fulwood Central

Role: Senior Quantity Surveyor and Contract Administrator.
£10m new build retail park in Fulwood Preston consisting of 9nr retail units including two drive thru restaurants.

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